



# Book & Park Platform

## Support

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Ease2Pay

V1.2 | 14-08-2021

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## BOOK & PARK PLATFORM SUPPORT

If you wish to contact us for technical support, please use one of the following methods:

### Ticket system

To offer technical support, we implemented a Freshdesk ticketing system. You can use this system for standard support.

- 1) Go to <https://freshdesk.bookandpark.nl>
- 2) Log in or create an account
- 3) Create a support ticket

### Email address

If you do not have access to the ticketing system, you can send an email to the support address. A ticket will then be automatically created for you.

You can use the following address: [servicedesk@bookandpark.nl](mailto:servicedesk@bookandpark.nl)